



## Online Safety and Security for Protection of Public-Facing Professionals and Democratic Resilience

OSPREY is a three-year EU co-funded project that develops new tools and approaches to protect public-facing professionals (PFPs) at the heart of our democracy from online harms.

By safeguarding those who serve the public, OSPREY helps to support democratic resilience.

### The OSPREY Approach



#### Conceptual

Broadens the focus beyond 'hate speech' to address all forms of online harms and attack motivations.



#### Knowledge

Builds a comprehensive understanding of emerging threats, including AI-driven attacks and automated campaigns.



#### Capabilities

Develops advanced analytics, risk assessment, and digital forensics tools for law enforcement and institutions.



#### Support & Awareness

Improves guidance and organisational support for public-facing professionals and their families.



#### Policy

Strengthens accountability of technology platforms and promotes better legal protections for those in the public eye.



### Key Outcomes



A **knowledge base and categorisation** of online harms affecting police and elected officials.



**AI-based threat analytics** to support early detection and risk assessment.



**Digital forensics tools** to help PFPs and investigators with efficient evidence collection and reporting.



**Specialist training curricula** to help police, PFPs, and their organisations build capacity.



A **practical toolbox** to help PFPs and their families prevent and mitigate harm.



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## Operational Focus

OSPREY uses a collaborative, practitioner-driven process to ensure that all solutions are practical, sustainable, and ready for real-world use.

The project's outputs will support:

- **Law enforcement agencies (LEAs)** to detect, assess, and respond to online harms.
- **Public-facing professionals (PFPs)** to safeguard their online presence and wellbeing.
- **Public-facing organisations (PFOs)** to adopt effective prevention and response strategies.

## Our Methodology

OSPREY will address the challenges through the **action-oriented** and **practitioner-focused co-creation, co-design, and co-deployment** of innovative, modular capabilities for LEAs, PFPs and their organisations.

All relevant groups will participate in all stages of the project, from research and innovation activities to the co-creation, co-deployment and evaluation of solutions, as well as the dissemination of results.

# Online Safety and Security for Protection of Public-Facing Professionals and Democratic Resilience

Democratic institutions rely on people who work in the public eye. Yet, many of them, especially **police officers and elected officials**, face rising online abuse, harassment, and coordinated mis- and disinformation. A recent UK study run by the 3PO Project shows that **over 60% of police officers** have experienced online harms impacting their wellbeing and performance.

OSPREY responds by creating a **comprehensive, operational approach** to identify, prevent, and mitigate these threats.

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